

Delton (Del) Lee, III, MBA

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SUMMARY

Seasoned IT Management Professional with experience in multiple industries and multiple functional areas (Finance, IT, Quality, & Operations Management) seeking a position in IT Management. I can serve as an excellent liaison between the business and IT functions, having experience in each of the following areas, along with my advanced business degree:

- ✓ Financial Analysis
- ✓ IT Management
- ✓ Application Dev Mgt
- ✓ Software Development
- ✓ Project Management
- ✓ Budgeting
- ✓ BOM/Product Costing
- ✓ Technical Support

EMPLOYMENT

- 11/21 – 08/23 **TeamIA** **Lexington, SC**
Manager of Customer Technical Support: Managed the technical support function, handled support emails/phone calls from clients, managed the ConnectWise ServiceBoard and coordinated with the Project Manager to assign tickets. Led weekly support meeting to discuss status and follow-up and/or escalate. Also service individual tickets myself, as necessary. Performed some SQL Query Tuning, MVC Development with C#, jQuery, and Telerik/Kendo UI controls. I also did workflow design & development for multiple clients with TeamIA's flagship product.
- 03/12 – 09/21 **The Benefit Company / Benefitfirst** **Columbia, SC**
Manager of Infrastructure, Backoffice, & Web Development: In an Agile Microsoft shop, built & managed 3 teams of high performing infrastructure professionals, desktop developers, and web developers while also serving as SQL Server DBA. Extensive experience vetting job candidates, interviewing, making hiring decisions, managing & motivating employees. Met 1 on 1 with team members regularly, wrote & communicated performance reviews. Regularly approved and promoted code / software delivery for company flagship website as well as supporting applications. Developed multi-year Infrastructure Budget & submitted to Controller for cash flow planning. Oversaw remote workforce during COVID-19 pandemic. Managed multiple upgrade projects with negligible downtime, including 2 projects to upgrade SQL Server that housed critical website data. Rewrote COBRA Notices application in C# myself, bringing a significant performance increase. Experience with IIS, C#, SQL Server, T-SQL, ASP.Net, Microsoft .Net Framework, TFS, Git, HTML, XML, jQuery, VB6, among others.
- 06/07 – 02/12 **Hahl, Inc.** **Lexington, SC**
Systems Manager: In a Manufacturing environment, performed monthly Financial Analysis on COGS and managed IT, Quality, & Safety systems. Managed IT project to merge old entity's IT system to new (European) parent company. Trained new CPA to take over BOM / Product Costing. Submitted IT Budget to CFO. Performed duties as ISO 9001 & OHSAS 18001 Management Representative. Led two cross functional audit teams. Managed project to lead Hahl to first OHSAS 18001 registration while maintaining ISO 9001 registration. Worked with Vendors for Accounting Software, IT Infrastructure, & Quality, Safety, & Environmental Management. Continued application development on Custom Windows Application to manage manufacturing operations and performed SQL Server DBA duties on the backend. Reported to the Site Manager & CFO.
- 03/03 – 03/07; **Glassmaster Company** **Lexington, SC**
IT / Financial Manager: In a Manufacturing environment, was responsible for 1500 Bills of Materials and performed monthly Financial Analysis of COGS at a Mfg Facility having \$15 million of sales, and submitted monthly report to executive management, including CEO. Monitored Labor and Overhead Costs monthly. Performed application development of custom manufacturing software migrated data to SQL Server to interface with Financial Accounting system. Worked with Accounting & IT Vendors as needed for various tasks / projects. Worked with Corporate Accounting Auditors to confirm inventory valuations. Met with management to tweak various costing parameters each year to ensure accurate

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product costs based on production statistics. Performed year-end standard cost roll-up. Supervised part of the accounting staff near the end of my tenure. Reported to the CFO.

01/02 – 03/03; **HomeGold Financial** **Columbia, SC**
Lead Software Developer: For a mortgage lender, I maintained and enhanced custom Windows database applications, interviewed and made recommendations for hiring two additional programmers, and developed software. Developed a software interface to new Closing Document Preparation software, including the development of a new night processing interface to import data into a custom post-closing application. Developed a “Closing Board” application from the ground up, an n-Tier, Client/Server application utilizing SQL Server, Visual Foxpro, and Classic ASP. Initial exposure to SQL Server here. As a Lead Software Developer, I maintained and enhanced custom Windows database applications, interviewed and made recommendations for hiring two additional programmers, and developed software. Reported to VP of Information Technology.

EDUCATION

Master of Business Administration. University of South Carolina. Concentration in Operations Management.

Bachelor of Science in Engineering (Electrical/Computer). University of South Carolina.

COMPUTER SKILLS

Applications: Microsoft Office (very strong with Excel), Microsoft Visio, Microsoft SharePoint, Connectwise, SBT ProSeries Accounting, Camtasia, F9 Financial Reporter, Adobe Acrobat, Beyond Compare.

Languages/Databases: SQL Server (v2005 - 2019), C#, T-SQL, Visual Foxpro, VB6, HTML, XML, Javascript, jQuery, Powershell

Tools / Technologies: MS Visual Studio (v6.0 – 2022), SSMS, Git, Team Foundation Server (TFS) Source Control, Log4Net, Telerik (Kendo) MVC Controls, SlowCheetah, Stonefield Database Toolkit, Azure Data Studio, ASP.Net MVC, Internet Information Server (IIS), Active Directory, FileZilla, EDMS

TRAINING & PROFESSIONAL AFFILIATIONS

- ❖ Numerous SQL Server Database & Application Developer Conferences
- ❖ Completed Project Management for Busy Managers Course at Midlands Tech
- ❖ Completed Windows SharePoint Services 3.0, Level 2 Training at Midlands Tech
- ❖ Completed OSHA OTI 511 Course at Georgia Tech
- ❖ Completed OHSAS 18001 Lead Auditor Training
- ❖ Completed ISO 14001 Lead Auditor Training
- ❖ Completed ISO 9001:2000 Lead Auditor Training
- ❖ Completed Dale Carnegie Training Course